

Conclusion Internship for Hospitality I:

After comparing my expected learning outcome and the real learning outcome from this internship, I realized that the teamwork is the most important lesson I gained. As I can see, I expected I will be improved and learn something as an individual such as knowledge and so on. However, the most memorable and impact me a lot is not just improving myself but the overall improvement as a team is more important. I have been trying my best to emphasizing the qualities of a team dynamic and learn how to understand people and make sure everyone is viewing the same goal and direction. For example, during my internship in Ikan-Ikan Restaurant, we will always discuss on how to make the restaurant better. When we have an idea, we will bring up and share with everyone and take everyone's comments into consideration to make it better. Moreover, I also gained a lot of unexpected learning, especially in terms of working in multi-cultural team. Miscommunication will always happen when everyone have a different way to express themselves and way of thinking. Learning how to understand your people and give yourself more chance to talk to them allows you to learn more. It makes me believe that everyone have a story to tell, and lesson to learn.

This internship has really helped me to broaden my perspective of this people industry. Self-improvement is important but overall team dynamic is also important at the same time because when I will meet and deal with people. If the people skills (soft skills) are there, I will not able to enjoy working in this place, not even need to consider growing and leading people. However, I regret I could not stay in this place longer as the resort is under renovating and a lot changes are implying to improve the overall structure of the resort and system. However, since I have a better understanding of the industry and what they expected from the fresh graduates, I will keep on polish myself to be more mature and better within this final year of my Bachelor so that I will be more ready to be in this industry.

In overall, I am glad that I chose to return to this property and I learn more than what I expected. The feeling of having people recognizes me 2 years after first working experience is amazing, I also made me have more trust towards the company and strongly believe that this will be a best place for me to start my career.