

Student Profile

Student Name : NG ZHI YI

Student ID : 0321716

Nationality : MALAYSIA

IC/Passport No. : 941112025275

Mobile No. : (017) 536-3518

Phone No. : (017) 536-3518

Address : A108, Jalan PJS 7/15, Bandar Sunway

Email : zhiyi_ng@hotmail.com



Programme : Bachelor of International Hospitality Management (Honours)

Semester Results

Semester	GPA
1	3.41
2	3.72

Current CGPA : 3.55

Education Background

From Month/Year	To Month/Year	Institution Name	Qualification
January/2007	December/2011	SMJK Keat Hwa	SPM
August/2012	June/2014	KDU College Penang	IMI Diploma in International Hospitality and Tourism Management
August/2014	March/2015	Taylor's University	Bachelor of International Hospitality Management (Hons)

Work Experience

Start Month/Year	End Month/Year	Company Name	Position	Work Description
March/2012	May/2012	Fresh Fresh Fruit Tea Experts, Alor Star Branch	Kitchen helper/Waiter	Understanding of how a restaurant works. From the preparation, planning, operation and closing restaurant. Assigned to assist customer needs and food preparation in the kitchen.

Start Month/Year	End Month/Year	Company Name	Position	Work Description
June/2012	July/2012	Sentosa Regency Hotel, Alor Star	Trainee	Assisting in checking in and out of guest as well as engaging administrative work.
January/2014	June/2014	Four Seasons Resort Langkawi Malaysia	F&B Trainee	In the F&B Division - Serai Restaurant for Italian Cuisine for 6months. Work and learning directly with the buddy assignment. Get to practise and work as a team to get the job done efficiently and effectively. Assisting in run the restaurant operation, doing mise en place and closing of restaurant. Engaging and assist guests and create memorable experience for the guests.
January/2015	March/2015	Entwine Consultancy	Intern	Directly assisting the Principal Partner of the company by doing researches and learning by assisting him throughout the experience.
January/2016	March/2016	Four Seasons Resort Langkawi	Trainee	Second time in the resort. Assigned in the Signature Restaurant - Ikan-Ikan to assist the operations. Finally also assigned to the In-villa Dining department to learn the operation workings.

Extra Curricular Activities

Start Month/Year	End Month/Year	Club Name	Position	Description
June/2010	July/2011	Interact Club of SMJK Keat Hwa	Assistant Secretary	Assisting the club by dealing with the Co-Curriculum Department to get permission and verification of club events and project. Giving suggestions for the President to make a better decision for the club.
June/2009	June/2010	Interact Club of SMJK Keat Hwa	School Service Director	Every Interact club carries out two service projects a year: one that helps their school or community and one that promotes international understanding. School Service Director in-charged to create projects to help and serve our school to be a better place. For example, re-paint school parking lot poles and walls.
October/2015	December/2015	Sky Adventure Club	Vice President	Support the President of the club by giving back up and diverse advises in order to make the best decision. Manage the club internally, in terms of the relationship between members. Oversee the annual activities of the club.

Additional Details

Skills :

- Multilingual - English, Mandarin, Malay, Min Nan, Basic French
- Microsft Words, PowerPoint, Excel
- Micros System

Projects :

1. 2nd October 2015-4th October 2015, Race Leader of Adventure Race 2015 by Sky Adventure Club, Taylor's University.
2. 20th June 2015, Attended iLead Conference, a SHINE Award Programme Hallmark Event.
3. 15th June 2015, Manager of Food Promo event in conjunction with the Hospitality Industry Networking Dinner 2015 in Taylor's Unviersity.
4. 30th January 2015, Organizing Chairperson of Movie Night Under The Stars by Sky Adventure Club, Taylor's University.
5. 19th-21st October 2014, Completion the adventure challenges and activities organized by My Gopeng Resort.
6. July 2013, Participator in the Home-city Planning Product, Tourism Universaide 2013, Busan Korea.
7. 12th-14th June 2013, Contribution in Battle Of The Chefs 2013.

8. 17 May 2013, Completion of H.R.H Raja Perlis Birthday Celebration.
9. April 2013, Act Tourism Think Tourism, KDU Penang.

Awards :

1. On the Dean's List in Recognition during March 2015 semester 2 of the Bachelor of International Hospitality Management (Honours) Programme.
2. 19th-21st October 2014, Recognition Award as the Best Team Leader for Bachelor of International Hospitality Management Teambuilding Camp 2014.
3. 13th September 2014, Most Outstanding Individual Award from School of Hospitality Personal Development Programme (PDP) Session.
4. 7th July 2014, Pass with Distinction for IMI Diploma in International Hotel and Tourism Management.

Other Information :

1. Certified Pourer by Heineken Experience, Amsterdam.
2. Completed the course Trendwatching from Fontys University, Venlo, Netherlands.

Referees

Name	Position	Organization Name	Phone	Email
Jasmine Chen	Lecturer	Taylor's University, School of Hospitality Tourism & Culinary Arts	012 281 0602	Jasmine.Chen@taylors.edu.my
Prakash Jakathesan	Lecturer	KDU College Penang, School of Hotel, Tourism & Culinary Arts	012 404 1424	prakash.jakathesan@kdupg.edu.my